FINANCE AND ADMINISTRATION CABINET
COMMONWEALTH OFFICE OF TECHNOLOGY

Steven L. Beshear
Governor

Jonathan Miller
Secretary
Finance and Administration Cabinet

101 Cold Harbor Drive
Frankfort, Kentucky 40601
Phone: 502-564-1201
Fax: 502-564-5769
http://technology.ky.gov/

Lori Hudson Flanery
Interim CIO and Commissioner

Jim Barnhart
Deputy Commissioner

AGENCY CONTACT MEMORANDUM

To: Agency CIOs and Educational Contacts

From: Lori Hudson Flanery
Interim Chief Information Officer
Commonwealth of Kentucky

Date: December 17, 2010

Subject: Enterprise IT Training Announcement

The Office of Procurement Services (OPS) and the Commonwealth Office of Technology (COT) recently completed statewide enterprise service contracts for information technology training. The two vendors with these training contracts are Tandem Solutions, LLC, of Louisville, Ky., and Learn Quest, of Bala Cynwyd, Pa.

Each vendor shall deliver training in three delivery modes. These include a conventional classroom setting at either a Commonwealth or a vendor location, self-paced instruction delivered to the desktop via the Internet, and instructor-led classes (distance learning) delivered to the trainee via the Internet. When appropriate, the adoption of the Internet delivery mode can save on travel and lodging expenses, and both vendors have agreed to provide a limited number of free promotional classes that will allow each cabinet to evaluate this mode of training delivery.

The catalog of classes includes training for a wide range of IT skills and products, and the Office of Procurement Services can add additional training subjects, should it become necessary. The contract requires each vendor to maintain an updated Web site of all IT training titles and pricing. Vendors will report training results to the personnel cabinet where a record of completed training will be maintained.

The Commonwealth IT training portals for each vendor are available, along with additional general information about the contracts, through the following Web site:

http://technology.ky.gov/business/Pages/contractServices.aspx

If you have problems accessing the site, contact the Commonwealth Service Desk at (502) 564-7576. More detailed contact information (COT, OPS, vendor, etc.) is also available on the site.